

To Whom It May Concern,

RE: TESTIMONIAL STATEMENT

Trudy's involvement with Neumann Contractors was triggered by a need to consolidate the company's fragmented management system documentation across its various business units and geographic regions.

Trudy's planning, organisation and ability to understand the needs of the business and its people were quickly recognised as strengths in the service she provided, and with her direction we were able to develop a structured 'one-stop' information management system within the allocated timeframe and budget.

The move towards electronic management and centralisation of system documentation has been a positive one, bringing a medium for knowledge sharing, consistency to policy and procedure, easy access to everyday tools such as templates and forms, and more efficient communications.

The choice to use Microsoft Windows to manage the system has avoided the need for new software, and minimises the potential costs associated with maintenance and user training. At the same time there is scope for integration with parent or sister systems in the future.

Other key benefits of the development process and platform used by Trudy has been the opportunity for streamlining and improving documentation, easy expansion, and the ability of business units to self-managed information internally without relying on support from other departments.

Importantly, the system has been well received by the company's 3rd party auditors and made a major contribution towards the company's AS/NZS ISO 9001:2000 and 14001:2004 certification.



Adam Gilltrap
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On behalf of Neumann Contractors